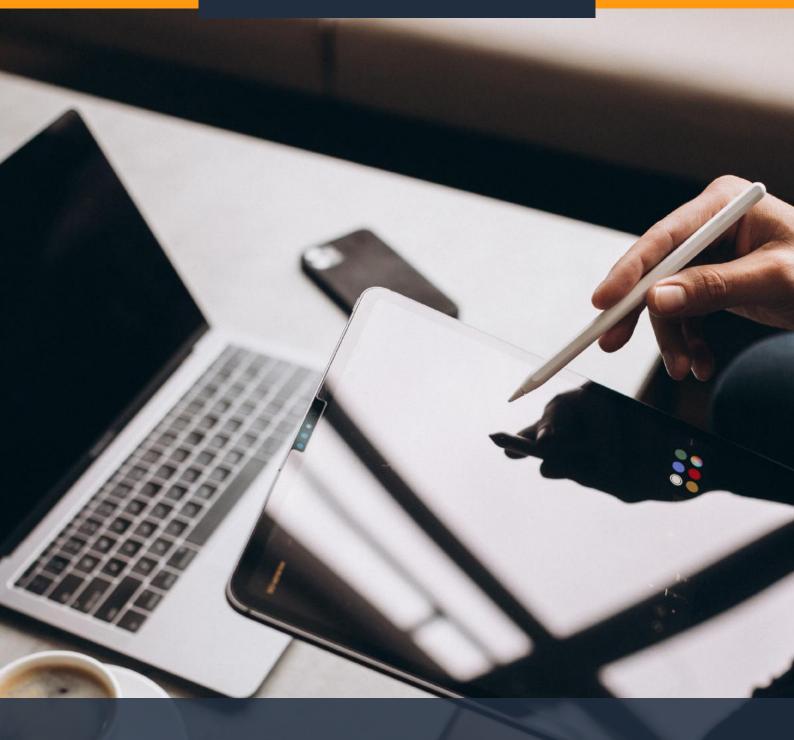
Online Training



ISO 9001:2015
Manager Training



Interactive e-learning on demand

Targeted training that teaches managers and team leaders how to fulfill their part in the ISO 9001 quality management system. Praxisoriented and comprehensive, the course shows how to use ISO to achieve tangible benefits. This high-quality online training is in multimedia format, interactive, and full of real-life examples and practical tips. On demand – so you can learn anywhere and anytime.



About 6 hours (on demand)
Materials included

Learning Objectives

Upon successful completion of this course, you will:

- ✓ Understand the aspects of ISO 9001 that are relevant to managers
- Be able to perform the manager responsibilities under ISO in a meaningful way
- ✓ Know how to use ISO to add operational value to your specific department

Course Design and Presentation

This course has been designed in-house. Learning content is solid, logically developed and easy to understand. It includes plenty real-life examples, practical tips and best practices that can be readily applied.

Lessons are presented by our e-learning instructor in clear, accent-free English, and illustrated by our award-winning designer.

The multimedia format with its rich animations, video, and text creates a learning experience that's both enjoyable and effective.

Lesson Plan

Part 1:

ISO 9001 - The Basics

- How Is the ISO 9001 Standard Used?
- What Does ISO 9001 Mean for You?
- Factors for ISO 9001 Success

Part 2:

The Foundation and Structure of ISO 9001

- Annex SL
- Quality Management Principles

Part 3:

The Process Approach and PDCA Cycle

- The Process Approach
- The Elements of a Process
- Real-Life Examples of the Process Approach
- The PDCA Cycle
- How the PDCA Cycle Benefits Organizations

Part 4:

Overview of the ISO 9001:2015 Requirements

- Clause 4: Context of the Organization
- Clause 5: Leadership
- Clause 6: Planning
- · Clause 7: Support
- Clause 8: Operation
- · Clause 9: Performance Evaluation
- Clause 10: Improvement

Part 5:

The Role of Managers in ISO 9001

- Process Management
- Roles, Responsibilities and Authorities
- Risk Management
- Objectives
- Change Management
- Resources
- Document Control
- Supplied Processes, Products and Services
- Production and Service Provision
- Control of Nonconforming Outputs
- Performance Evaluation
- Nonconformity and Corrective Action



Assessment

The course includes an **optional** exam; it's in multiple-choice format, has a passing score of 70%, and can be re-taken unlimited times without charge. If you forgo or fail it, you'll still receive a Certificate of Attendance.

Certificate

As a graduate of this course, you'll receive a prestigious Certificate of Attainment:

- ✓ Achievement certified by the International Standards Corporation.
- ✓ 0.6 CEUs awarded to fulfill continuing education requirements.
- ✓ Verified by Accredible, blockchain-secured, and accessible online to promote your achievements.
- ✓ With only a click of the mouse, you can share your achievements on LinkedIn, Twitter and other social media, or add your digital certificate to an online resume..

Included Materials

· Study Guide

Duration

The course takes about 6 hours to complete (on-demand) with 0.6 CEUs.

Course Access

Immediately after payment for 3 months.

Prerequisites

No prerequisites.

System Requirements

A computer, tablet or smartphone, and internet access. High speed connection isn't essential.