Online Training



Interactive e-learning on demand

Comprehensive training that teaches you how to conduct solo audits and lead audit teams; it also includes detailed explanations of all ISO 9001 requirements from the auditor's point of view, and setup and management of an audit program. The high-quality online course is in multimedia format, interactive, and full of real-life examples and practical tips. On demand – so you can learn anywhere and anytime.



About 30 hours (on demand)

Materials included

Objectives

Upon completion of this course, you will:

- Have the practical skills to conduct a complete internal or external audit, including preparation, opening and closing meetings, auditing, and writing audit reports
- Be able to conduct solo audits, as well as manage and lead a team of auditors
- ✓ Know how to set up and operate an audit program
- Be able to add business value to audits and your company's audit program

Course Design and Presentation

This course has been designed in-house. Learning content is solid, logically developed and easy to understand. It includes plenty real-life examples, practical tips and best practices that can be readily applied.

Lessons are presented by our e-learning instructor in clear, accent-free English, and illustrated by our award-winning designer.

The multimedia format with its rich animations, video, and text creates a learning experience that's both enjoyable and effective.

Lesson Plan

Part 1:

ISO 9001 - The Basics

- How Is the ISO 9001 Standard Used?
- · What Does ISO 9001 Mean for You?
- Factors for ISO 9001 Success

Part 2:

The Foundation and Structure of ISO 9001

- Annex SL
- Quality Management Principles

Part 3:

The Process Approach and PDCA Cycle

- The Process Approach
- The Elements of a Process
- · Real-Life Examples of the Process Approach
- · The PDCA Cycle
- How the PDCA Cycle Benefits Organizations

Part 4:

ISO 9001:2015 Requirements

- Clauses 0-3: Introductory Clauses
- Clause 4: Context of the Organization
- Clause 5: Leadership
- Clause 6: Planning
- Clause 7: Support
- · Clause 8: Operation
- Clause 9: Performance Evaluation
- Clause 10: Improvement

Part 5:

ISO 9001:2015 Documentation

- Documents
- Records

Part 6:

Introduction to Internal Audits

- Internal Auditing Basics
- Audit Types
- Roles and Responsibilities



Part 7: Auditing

- Audit Preparation
- Conducting an Audit
- Audit Reporting
- Audit Completion and Follow-Up

Part 8: Setting Up an Internal Audit Program

- Audit Program Basics
- · Establishing the Internal Audit Program
- Implementing the Internal Audit Program
- Managing and Improving the Internal Audit Program

Part 9: Managing and Leading Team Audits

- Lead Auditors
- · Audit Preparation and Planning
- Leading the Audit
- Audit Reporting and Follow-Up

Examination and Certification

This course does NOT include the lead auditor examination and certification. If you require the prestigious ISO 9001 Lead Auditor Certification with all its professional and career benefits, please consider our ISO 9001:2015 Lead Auditor Certification Training instead.

Course Certificate

Upon completion of training, you'll be issued a Certificate of Attendance with these features:

- ✓ 3.0 Continuing Education Units (CEUs) awarded by the International Standards Corporation
- Certification verified by Accredible, blockchain-secured, and accessible online
- ✓ Secure addition to your online resume
- ✓ Digital integration with LinkedIn, Twitter and other social media to securely promote your professional skills



Included Materials

- Study Guide
- Audit Checklist
- List of Required Documents and Records

Duration

The course takes about 30 hours to complete (on-demand) with 3.0 CEUs.

Course Access

Immediately after payment for 3 months.

Prerequisites

No prerequisites.

System Requirements

A computer, tablet or smartphone, and internet access. High speed connection isn't essential.

