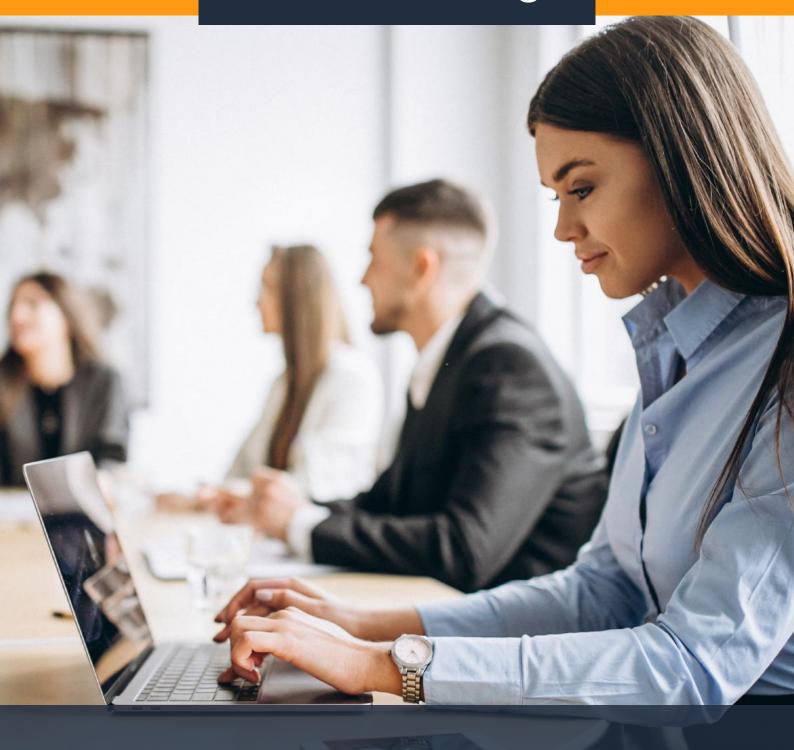
# **Online Training**



# ISO 9001:2015 Employee Training



# Engaging course that introduces employees to ISO 9001.

The training is entertaining and well suited to create buy-in and motivate staff to participate in the ISO program. This high-quality online training is in multimedia format, interactive, and full of real-life examples. On demand – so staff can learn anywhere and anytime.



About 1 hour (on demand)

Materials included

# **Objectives**

Upon completion of this course, employees will:

- Be motivated to take part in ISO
- Understand the benefits of certification
- Be able to contribute to a corporate culture that emphasizes customer satisfaction, quality and efficiency
- ✓ Know the aspects of ISO 9001 that are relevant to all employees

# **Motivation**

Employee participation is an important factor for the success of your ISO 9001 certification. We create motivation through various means, including:

- ✓ Making the presentation relevant and enjoyable
- ✓ Ensuring that the benefits of ISO 9001 are understood and appreciated
- ✓ Fostering a feeling of being part of it

#### **Lesson Plan**

#### Introduction

· What You Will Learn

#### Lesson 1:

#### The Basics

- What Are Standards?
- Management System Standards
- ISO
- ISO 9001 Quality Management Standard
- What Is a Quality Management System?
- Who Can Use ISO 9001?

#### Lesson 2:

#### **Benefits**

- Benefits for Customers
- Benefits for Companies
- · Benefits for Employees

#### Lesson 3:

#### The Standard

- What Does ISO 9001 Require?
- What Changes Can You Expect?

# Lesson 4:

#### **Implementation**

Implementation

# Lesson 5:

#### Certification

Certification

#### Lesson 6:

#### **Your Role**

- Everyone Plays a Role
- Opportunities to Contribute

#### Conclusion

· What You Have Learned



#### **Assessment**

The course includes a short exam. It takes about 5-10 minutes to complete, is in multiple-choice format, has a passing score of 70%, no time limit, and can be re-taken unlimited times without charge. After completing the exam, staff will be issued a Certificate of Completion.

#### **Course Certificate**

Upon completion of training, each learner will be issued a Certificate of Completion with these features:

- 0.1 Continuing Education Units (CEUs) awarded by the International Standards Corporation
- ✓ Digital certificate that can be downloaded and shared online

#### **Included Materials**

Study Guide

# **Duration**

The course takes about 1 hour to complete (on-demand) with 0.1 CEUs.

#### **Course Access**

Immediately after payment for 3 months.

# **Prerequisites**

No prerequisites.

# **System Requirements**

A computer, tablet or smartphone, and internet access. High speed connection isn't essential.