

What's included in the

ISO 9001 Quality Management Manual



 **9001Simplified**



The ISO 9001 Quality Management Manual integrates highly efficient ISO 9001 procedures and related documents into a single, user-friendly manual. It's ideal for those replacing their inefficient procedures.

The comprehensive template includes the following:

Document Template

Comprehensive, pre-written template for the required ISO 9001 documentation.

- Quality policy
- Scope statement
- Process flowchart
- 45 procedures (necessary to address every ISO 9001:2015 requirement)
 - ✓ Understanding the Organization and its Context
 - ✓ Understanding the Needs and Expectations of Interested Parties
 - ✓ The Scope of the Quality Management System
 - ✓ Quality Management System and its Processes
 - ✓ General Leadership and Commitment
 - ✓ Customer Focus
 - ✓ Policy
 - ✓ Organizational Roles, Responsibilities and Authorities
 - ✓ Actions to address Risks and Opportunities
 - ✓ Quality Objectives and Planning to achieve them
 - ✓ Planning of Changes
 - ✓ General Resources
 - ✓ People
 - ✓ Infrastructure
 - ✓ Environment for the Operation of Processes
 - ✓ Monitoring and Measuring Resources
 - ✓ Organizational Knowledge
 - ✓ Competence

- ✓ Awareness
- ✓ Communication
- ✓ Documented Information
- ✓ Operational Planning and Control
- ✓ Customer Communication
- ✓ Determination and Review of Requirements for Products and Services
- ✓ Product and Service Catalogs
- ✓ Quotations
- ✓ Proposals and Contracts
- ✓ Orders
- ✓ Review of the Requirements for Products and Services
- ✓ Changes to Requirements for Products and Services
- ✓ Design and Development of Products and Services
- ✓ Supplier Selection
- ✓ Supplier Maintenance
- ✓ Order Information and Supplier Contracts
- ✓ Receiving Inspection and Verification
- ✓ Type and Extent of Control
- ✓ Information for external Providers
- ✓ Control of Production and Service Provision
- ✓ Identification and Traceability
- ✓ Property belonging to Customers or external Providers
- ✓ Preservation
- ✓ Post-Delivery Activities
- ✓ Control of Changes
- ✓ Release of Products and Services
- ✓ Control of Nonconforming Outputs
- ✓ General Monitoring, Measurement, Analysis and Evaluation
- ✓ Customer Satisfaction
- ✓ Analysis and Evaluation
- ✓ Internal Audit
- ✓ Management Review
- ✓ General Improvement
- ✓ Nonconformity and Corrective Action
- ✓ Continual Improvement

Customization and User Instructions

Detailed instructions on how to customize the templates and make them your own.

- Step-by-step customization instructions

Support

Support by senior ISO 9001 professionals.

- Client support (unlimited support by email, prompt and thoughtful)