

Clause	Question	Audit Findings	Evidence	NC?
6.2 Quality objectives and planning to achieve them				
6.2.1 (a)	Has the organization established quality objectives at relevant functions, levels and processes needed for the quality management system?			
6.2.1 (b)	Are the chosen quality objectives: <ul style="list-style-type: none"> • consistent with the quality policy? • measurable? • take into account applicable requirements? • relevant to conformity of products and services and to enhancement of customer satisfaction? • monitored? • communicated? • updated, as appropriate? 			
6.2.1 (c)	Does the organization maintain documented information on the quality objectives?			
6.2.2	When planning how to achieve its quality objectives, does the organization determine: <ul style="list-style-type: none"> • what will be done? • what resources will be required? • who will be responsible? • when it will be completed? • how the results will be evaluated? 			